



JAN 14 2012

43 US Route 1
Falmouth, Maine 04105
(207) 874-0909
Fax (207) 541-9077
www.ptlawoffice.com

MEMORANDUM

TO: [Redacted]
Pembroke, ME 04666

FROM: Peter Thompson

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions.

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)			
Communication Ability	1	2	3	4
Responsiveness	1	2	3	4
Quality of Service	1	2	3	4

Best
5
5
5

B. Overall Satisfaction of Services

- 1) Would you recommend the services of Peter Thompson & Associates in the future? *Yes*
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

Sebastian has been excellent!!! I truly felt like I had my best interest in mind at all times. He explained the entire process to me with great detail and in a manner I could understand. If I had any questions, he was usually available and if not, got back to me right away. I loved working