

MEMORANDUM



FROM: Peter Thompson

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions.

Using the scale below please rate Peter Thompson & Associates in the following categories:

1 = poor	
2 = fair	
3 = average	
4 = good/above average	
5 = excellent	

A.	Categories	Score (please circle one)				
	Communication Ability	1	2	3	4	5
	Responsiveness	1	2	3	4	5
	Quality of Service	1	2	3	4	5

B. Overall Satisfaction of Services

- Would you recommend the services of Peter Thompson & Associates in the future?
 YES
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.
- 3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.